

DONAIS STUDIOS

RISE Policies 2021/2022 Season

At Donais Studios we are committed to providing a high-quality and enriching arts education environment. Our goal is for each student to be successful and confident in all of their musical and artistic endeavours. The policies outlined below are intended to ensure that every student achieves their goals and receives the highest quality arts education while helping to maintain Donais Studios' mission and vision.

The policies below are subject to amendment without notice.

Registration

- ❖ Please complete the online registration form - donaistudios.ca/rise-registration/.
- ❖ Registrants will receive an email confirmation of their acceptance into the program.
- ❖ Once payment and a signed copy of the RISE Policies document has been received, registration and membership is confirmed.
- ❖ We can't wait to work with you!

Communication

- ❖ Our primary form of communication with singers and parents is by email.
- ❖ Singers and parents are responsible for keeping their email address and personal information up-to-date with the Donais Studios office.

Tuition Structure and Fees

- ❖ 2021/22 Tuition Fees:
 - \$1,185.00
- ❖ Tuition fees may be paid in full or in 3 installments of \$395. Payments are due: at time of registration, October 1 and February 1.
- ❖ All fees are payable to Donais Studios.
- ❖ Cash, cheque, e-transfer and credit card payments are accepted. E-transfer payments should be sent to admin@donaistudios.ca.
- ❖ Dishonoured (NSF) cheques are subject to a \$25 service fee.

Missed Rehearsals

- ❖ Due to the nature of a choral program, no refund or make-up credits will be given for missed rehearsals.

Lateness

- ❖ We understand that life is busy and unpredictable at times. We ask that students be present and on time for their scheduled rehearsals and performances.

Cancellation

- ❖ Studio Closure: For studio closures due to inclement weather, email notifications and text messages will be sent to all affected singers. Please note that Donais Studios does not follow school board

closures as several different school boards are represented within the studio and choir. RISE rehearsals will be moved to Zoom in the event of a studio closure due to inclement weather.

- ❖ Teacher Absence: For teacher absence or illness, email notifications and text messages will be sent to all affected students.

Holidays

- ❖ There will be no rehearsals on holiday Mondays: Thanksgiving (October 11), Christmas Break (December 20 and 27), Family Day (February 21), March Break (March 14), Easter Monday (April 18) and Victoria Day (May 23).

Withdrawals and Refunds

- ❖ All requests for withdrawal from the RISE program must be made in writing to admin@donaisstudios.ca.
- ❖ No refunds will be granted for program withdrawals once the season has begun.

Dismissal

Students may be dismissed from the RISE program for the following reasons:

- ❖ Persistent failure to attend rehearsals.
- ❖ Failure to pay tuition fees.
- ❖ Inappropriate, uncooperative or abusive behaviour.
- ❖ Rehearsals missed or time lost for suspension or dismissal for any of the above reasons will not be refunded or made up.

Etiquette

- ❖ Please arrive on time for your rehearsal.
- ❖ Please remember your music, materials, singer's mask and a water bottle for each rehearsal.
- ❖ Home practice is an integral part of the learning process and is an expectation of the RISE program. Rehearsal and guide tracks will be provided.
- ❖ If a parent needs to speak with the instructor, please schedule a meeting or phone call with the instructor via email (admin@donaisstudios.ca). Rehearsal time is limited and precious!

Indemnification

- ❖ You agree to release, save harmless and indemnify Donais Studios and any organization that it owns and their respective employees or agents from and for all losses incurred or suffered from or related to your attendance at the Donais Studios premises or taking part in any of its programs, on or offsite.

Photo and Video Release Policy

- ❖ By registering with Donais Studios, you grant Donais Studios permission to take photographs and videos of you or your children's participation in Donais Studios activities. You also grant Donais Studios permission to use, reuse, modify, publish, and republish those photographs/videos in any format or media, including print and online, for promotional or instructional purposes. Donais Studios may use the photographs and videos without compensation to you or your children. You waive any rights to prior inspection and approval of the photographs/videos and their use. Donais Studios will not sell such photographs/videos to anyone. Your child's name will not be posted with his or her photograph without your permission. You waive any claims, demands, and liabilities against Donais Studios for taking and using these photographs/videos. To opt out of Donais Studios' Photo/Video Release Policy, please send an email to admin@donaisstudios.ca.

Return to In-Person Activities Procedures and Protocols - Fall 2021

- ❖ I have read, understand and agree to the Return to In-Person Activities: Safety Measures and Studio Protocols document.

I have read, understand and agree to the above Donais Studios RISE Policies and accept the terms of registration.

Student Name

Parent Name (if child is under 18)

Student Signature (or parent, if child is under 18)

Date